



# Workflow WEDNESDAYS

## PS3 - Appointment Based Model

### Topic: Opioid Stewardship (Role of the Technician)

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#### Key Insight

Pharmacy Services Support Staff is critical to the success of pharmacy practice transformation and the sustainability of enhanced services. Click [HERE](#) to watch the recorded PS3 Webinar.

Pharmacy Technicians & Support Staff can maximize their role in opioid stewardship by identifying patients prescribed an opioid and engaging in PDMP checks (depending on state) & MME calculations. Click [HERE](#) to view the CPESN® Opioid Safety Service Set Standard.

#### Identify Patients Who have an Opioid Prescription

- Leverage the appointment based model by identifying patients that use medication synchronization service and receive an opioid medication.
- Focus on documenting care plans for a certain number of patients with a long-term goal of completing care plans for all of your patients receiving an opioid medication.
- Determine if use is acute or chronic. Begin with patients who are taking opioids chronically (received an opioid prescription for a consecutive 4-month period is an indicator of chronic opioid use).

➔ Click [HERE](#) to access an Opioid Pledge template

#### Determine the Morphine Milligram Equivalents (MME) for each patient

- Utilize the CDC MME Calculator, your prescription drug monitoring program (PDMP), and/or features of your pharmacy management system.
- Click [HERE](#) for instructions on how to download the CDC MME app
- Click [HERE](#) to view a chart of  $\geq 50$  MME for common opioid medications that you may want to print out and place at workstations.
- Prior to dispensing, check the PDMP for fill history. Be mindful of last fill date and take note if a consistent provider is the main prescriber of therapy.

➔ Click [HERE](#) to access the Flip the Pharmacy Progression: Opioid Focus



Click [HERE](#) to find all of the **Flip the Pharmacy** change packages and other practice transformation resources

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