



Workflow WEDNESDAYS

PS³ - Patient Engagement

Topic: Opioid Stewardship (Role of the Technician)

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Key Insight

Pharmacy Services Support Staff is critical to the success of pharmacy practice transformation and the sustainability of enhanced services. Click [HERE](#) to watch the recorded PS3 Webinar.

Pharmacy Technicians & Support Staff can maximize their role in opioid stewardship by identifying patients prescribed an opioid and engaging in PDMP checks (depending on state) & MME calculations. Click [HERE](#) to view the CPESN® Opioid Safety Service Set Standard.

Talking to Patients and Caregivers about Opioids

The pharmacy team can create tools and habits to help talk with patients, caregivers and prescribers about opioid medications. Using motivational interviewing or health coaching skills will be helpful to successfully manage opioid medications and safety.

➔ Click [HERE](#) to access the FtP Opioid Progression Change Package (Month 2)

Assess Patients to Determine if they are Naloxone Candidates

- If you have not implemented a naloxone program at your pharmacy: click [HERE](#) to view an implementation guide.
- Continue to identify additional patients who take a chronic opioid prescription and have an **MME ≥ 50 MME**. Review your patients who received an opioid stewardship eCare Plan. Click [HERE](#) for one-pager review from PS3 Appointment Based Model.

Implement a Process to Ensure Pharmacist Counseling Occurs

Once patients are identified, implement a process so that patients are flagged as a candidate for naloxone candidate to allow the pharmacist to speak with the patient for discussion.

TIP: Consider utilizing the eCare Plan Documentation Form as the bag tag for identifying these patients at check-out. Click [HERE](#) to access Opioid Prescription Documentation Form.



Click [HERE](#) to find all of the **Flip the Pharmacy** change packages and other practice transformation resources

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