



Resource Toolkit

Moving beyond filling prescriptions at a moment in time,
to caring for patients over time.

Getting Started

Flip the Pharmacy Resources are publicly available on the Flip the Pharmacy website - Click [Here](#). These resources are OPEN ACCESS to all community pharmacies and Flip the Pharmacy teams. Use this toolkit as a guide to navigate and utilize Flip the Pharmacy resources in Practice Transformation efforts.

Workflow Wednesdays Webinars

Available to ALL pharmacies! Flip the Pharmacy supports multiple learning channels that provide for the development of all pharmacy team members. These channels are collectively known as Workflow Wednesdays. Register for LIVE webinars [HERE](#).



Pharmacy Services
Support Staff (PS3)



Max My Sync



Best Practice Trends



Team USA
FtP Graduates

- ➔ View the Workflow Wednesday programs & descriptions [HERE](#).
- ➔ Preview example webinar recordings & one-pagers - all cataloged in a shareable PDF with hyperlinks [HERE](#).
- ➔ Access Webinar Recordings and One-pagers via the Flip the Pharmacy Content Library [HERE](#).
- ➔ Be in the know! View and share monthly webinar lineup card - including scheduled times, webinar topics and registration links [HERE](#).

Social Learning Communities - Share & Get Involved!



PS3 - Pharmacy Services Support Staff - Join [HERE](#).

This group is made ESPECIALLY for pharmacy service support staff (technicians, health coaches, Med Sync coordinators, billing specialists, etc.) to learn and connect.



Max My Sync - Join [HERE](#).

We are Pharmacy Technicians, Pharmacists, Owners, and Support Staff helping each other to grow and maximize our Sync and adherence programs!



Invite others in your pharmacy network to join the groups! Make sure all who request to join answer the membership questions!



Scan & Share the QR code for links to all Workflow Wednesday webinars & Social Learning Communities



Flip the Pharmacy - Domains

- Domain 1: Leveraging the Appointment Based Model - Click [HERE](#)
- Domain 2: Improving Patient Follow Up and Monitoring - Click [HERE](#)
- Domain 3: Developing New Roles for Non-Support Staff - Click [HERE](#)
- Domain 4: Optimizing the Utilization of Technology and eCare Plans - Click [Here](#)
- Domain 5: Establishing Working Relationships with other Care Team Members - Click [HERE](#)
- Domain 6: Developing the Business Model and Expressing Value - Click [HERE](#)

Flip the Pharmacy - Progressions

- Opioid Progression Resources: Click [HERE](#)
- Immunization Progression Resources: Click [HERE](#)
- Hypertension Progression Resources: Click [HERE](#)
- Diabetes & SDOH Resources: Click [HERE](#)

Social Media and Latest News

- Stay up-to-date with Flip the Pharmacy news [HERE](#).
- Subscribe to the Flip the Pharmacy Newsletter [HERE](#). The newsletter is available to everyone, so encourage all pharmacy staff to join!

➔ Access the Flip the Pharmacy Social Media & Blog Toolkit [HERE](#)

PS3 Beacons



PS3 Beacons are selected on the basis that they practice in a CPESN member pharmacy and participate in Flip the Pharmacy initiative (being in a cohort is not required).

Qualities of a Beacon:

- Interested and invested in their pharmacy's practice transformation
- Proactive patient care mindset
- Strong problem-solving, communication, and leadership skills
- Self-motivated
- Identifies opportunities and best practices and successfully implements workflow efficiencies
- Knowledgeable of pharmacy practice and clinical documentation
- Willingness to share these resources with peers in your pharmacy network and actively engage in PS3 initiative & social learning community

Do you know a Pharmacy Technician or Support Staff that showcases Beacon qualities? Please email Tiffany Capps [HERE](#) or Christine Cline-Dahlman [HERE](#).